

CARE & MAINTENANCE TERMS & CONDITIONS

TUUCI frames are constructed from durable, marine-grade, weather-resistant materials including fiberglass, armor-wall aluminum, Dura-TEAK composites, Aluma-TEAK aluminum and sustainable hardwood. All fasteners (nuts, bolts, pulleys, cam cleats, etc.) are marine-grade stainless steel and will withstand the most corrosive environments. Proper care and maintenance are important to extend the serviceable life of all TUUCI products.

Routine Care for your TUUCI Umbrella

- Before you open the shade product, ensure that it is properly secured to an adequate anchor, using its intended locking system (star knob, hitch pin or cam lock)
- Rinse once a week with fresh water.
- Inspect your product weekly.
- Tighten loose screws and replace broken components immediately to avoid further damage.

When opening a TUUCI umbrella, separate each rib 15cm from the center post, before raising the hub. Do not force the hub if it does not rise easily.

When closing the umbrella, pull the fabric out from between the struts to avoid pinching or damaging the TUFF-SKIN canopy membrane.

TUUCI in High Wind

Although many TUUCI frames have been tested for structural integrity in winds exceeding 80 km/h, you must use caution and common sense in extreme wind and weather conditions. Close all collapsible shade equipment in conditions which exceed 40 km/h. Stability of TUUCI shade products in heavy wind and severe weather conditions is directly related to the size, weight, and security of the shade anchor. Use reasonable and cautious judgment when determining when the umbrella should be closed.

Routine Care for Shade Anchors

ALWAYS BE SURE THAT UMBRELLA CENTER POLE IS FIRMLY ATTACHED TO BASE BEFORE OPENING UMBRELLA.

Clean above ground umbrella bases gently and regularly with soap and water using a non-abrasive cloth or pad to maintain appearance. Check all bolts in base plate regularly to ensure that they remain fully tightened. Inspect weekly if umbrella bases are moved on a regular basis.

Do not roll Aluma-crete (Aluminum Shell, Concrete Filled) bases on their side as damage to shell or finish will occur. Touch up bases with exterior paint as needed. Order touch up paint by emailing info@tuuci.eu. Wheeled umbrella bases are intended for use on even surfaces. Move bases slowly and with caution on uneven surfaces. Do not use on stairways or over distances which exceed 15 meter, as damage to welded wheel tray may occur.

Tuff-Skin Canopies, Curtains, and Tensioned Fabric Walls

TUUCI's TUFF-SKIN umbrella canopies employ the most durable and state of the art marine fabrics and thread, including proven high-performance, UV stable materials.

Essential Canopy Cleaning

Clean Tuuci TUFF-SKINS regularly before dirt accumulates and becomes embedded in the fabric. The fabric canopy can be cleaned without being removed from the frame.

1. Simply brush off any loose dirt or particles; hose down and clean with a mild soap in lukewarm water (no more than 38° C.)
2. Rinse thoroughly to remove soap.
3. Allow fabric to air dry.

Stubborn Canopy Stains

Clean with a mild soap and add one cup of bleach to approx 3,5L of water, scrub vigorously with a soft bristle brush, sponge or clean towel. Allow fabric to air dry. This method of cleaning may remove part of the water repellency. If water repellency is a factor, the fabric should receive an application of an air-curing water repellent treatment (such as SM fabric guard).

Sunbrella Fabric Care

TUUCI partners with Sunbrella® to provide top quality marine-grade fabrics. Sunbrella® branded fabrics may be machine washed you must apply a water repellent treatment to the fabric after washing to reestablish water repellency. Sunbrella® fabrics are made from 100% acrylic fiber and is thermoplastic or heat sensitive.

**DO NOT WASH OR CLEAN WITH EXCESSIVE HEAT OR THE FABRIC WILL SHRINK.
AIR DRY ONLY. DO NOT STEAM PRESS OR DRY USING OTHER METHODS.**

If you store your umbrella during the winter, clean the TUFF-SKIN canopy, air dry it, and store it in a dry well-ventilated area. Always use a TUUCI protective cover when you are not using the umbrella to extend its serviceable life.

Umbrella Repair

Proper care and maintenance should prevent broken umbrellas, but in the case your umbrella is in need of repair, all TUUCI products are built with 100% replaceable parts. Order TUUCI products by emailing sales@globalparasols.com